Maurizio Frattini
Technical Implementation Manager

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ABOUT ME

Experienced Technical Implementation Manager specializing in the fintech industry implementing custom solutions for clients based on gathered requirements. Ability to lead multiple projects and ensure seamless communication between onsite and offshore teams. Strong knowledge of the underlying JIRA database structures and other various management and API tools like X-ray, Insomnia, and Postman. Trained in all phases of SDLC and methodologies such as Agile and Waterfall. Energetic and self motivated.

EXPERIENCE

PAYMENTUS

Technical Implementation Manager   August 2021 - Present

- Responsible for leading the technical implementation of the Paymentus Software including running demos, gather requirements, implement requirements with existing configurations, perform a quality test of the implementation, UAT support, training and PROD support.
- Primary contact for new or existing implementations until it is live and under the Account Management team.
- Implement using specific requirements through SQL, JSON, HTML, CSS for SaaS.
- Implement Real-Time API support for processes.
- Created a Chargeback/Return tool that cuts time to process requests by 80%.
- Implemented and documented standard procedures and updated the company knowledge base.

Quality Assurance Analyst   August 2019 - August 2021

- Team Lead and implemented 30 clients.
- Understanding Agile Requirements - With these getting constantly tweaked and updated, It is necessary to adapt to any change provided by the client in order to develop different tests scenarios.
- Test in different applications such as Desktop, Mobile, IVR and SQL database.
- Extensively perform UI, UX, Back End, Integration, Regression, End-to-End, and API testing.
- Lead several different projects at the same time, including the third biggest implementation in the company and 3 brand new products.
- Understand new and existing products to an expertise level in order to test more efficiently and write confluence documents to explain how to use/test them.

SKILLS

TOOLS
Jira, X-Ray, Insomnia, PostMan, SQL Developer, Putty, WinSCP, Confluence, Photoshop, Illustrator.

WEB DEVELOPMENT
HTML, CSS, JAVASCRIPT, SASS, SQL.

LANGUAGES
English and Spanish

EDUCATION

TECH TALENT SOUTH
Full stack web development and web design with a focus on html, css, javascript, and java also adobe xd cc.
2019

MIAMI DADE COLLEGE
AA in liberal arts with a path in Design and Engineering.
2014 - 2016

SOCIAL MEDIA

linkedin.com/in/maurofrattini6 in